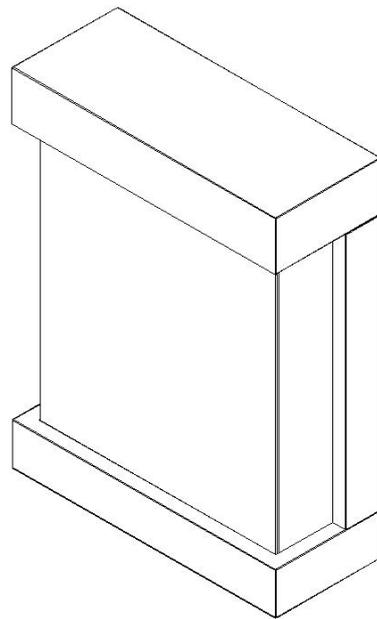




INSTALLATION AND OPERATION INSTRUCTIONS FOR

2939-TRU-VIEW-XL



SAFETY INFORMATION



WARNING

For your safety, always comply with all warnings and safety instructions contained in this manual to prevent personal injury or property damage.

Do not store or use gasoline or other flammable vapors and liquids in the vicinity of this appliance.

INSTALLER: LEAVE OWNER'S MANUAL WITH THE APPLIANCE.

CONSUMER: RETAIN OWNER'S MANUAL FOR FUTURE REFERENCE.



WARNING: This product can expose you to chemicals including Lead in the wiring, which is [are] known to the State of California to cause birth defects or other reproductive harm. For more information visit: www.p65warnings.ca.gov

Please read and carefully follow all of the instruction found in this manual. Please pay special attention to the safety instructions provided in this manual. The instructions included here will assure that you have many years of dependable and enjoyable service from your Amantii product.

Table of Contents

IMPORTANT INSTRUCTIONS	3
PLUG INSTALLATION	5
UNPACKING AND TESTING APPLIANCE	6
CHOOSING FIREPLACE LOCATION	6
2939-TRU-VIEW-XL	7
INSTALLATION WALL-MOUNT	9
INSTALLATION BUILT-IN	10
MEDIA OPTIONS	12
OPERATION	13
MANUAL OPERATION	13
REMOTE CONTROL OPERATION	14
CARE AND MAINTENANCE	17
REPLACEMENT PARTS	18
WIRING DIAGRAM	19
EXPLODED VIEW	20
TROUBLESHOOTING	21
SERVICE HISTORY	22
WARRANTY	23

IMPORTANT INSTRUCTIONS

1. Do not operate appliance before reading and understanding operating instructions. Failure to operate appliance according to operating instructions could cause fire or injury.
2. Keep combustible materials, such as furniture, pillows, bedding, papers, clothes and curtains at least 3 feet from the front of the heater; keep them away from sides and rear as well.
3. Always unplug heater when it's not in use.
4. Do not operate the fireplace if it has a damaged cord or plug, after it has malfunctioned, or if the unit has been dropped or damaged in any way.
5. Never place the heater where it may fall into a bathtub or other water containers.
6. Do not run cord under carpeting. Do not cover cord with throw rugs, runners, or the like. Arrange cord away from traffic area and where it will not be tripped over.
7. To disconnect the heater, turn the controls to "OFF" before removing the plug from the outlet.
8. Do not insert or allow foreign objects to enter any ventilation or exhaust opening, as this may cause an electric shock, fire or damage to the heater.
9. To prevent a possible fire, do not block air intakes.
10. A heater has hot and arcing or sparking parts inside. Do not use it in areas where gasoline, paint or flammable liquids are used or stored.
11. Use this heater only as described in this manual. Any other use not recommended by the manufacturer may cause fire, electric shock or injury to persons.
12. Always plug appliances directly into a wall outlet/receptacle. Never use an extension cord or relocatable power tap (outlet/power strip).
13. Always use properly grounded fused and polarized outlets.
14. Always use ground fault protection where it is required by electrical codes.
15. Always disconnect the power before performing any cleaning, maintenance or relocation of the heater.
16. To prevent a possible fire, do not burn wood or other materials in this heater.
17. To prevent electric shock or fire, always use a certified electrician, should new circuits or outlets be required.
18. When transporting or storing the heater, keep it in a dry place, free from excessive vibration.
19. This appliance should not be modified under any circumstances.
20. Keep the packaging material out of reach of children and dispose of the material in a safe manner. As with all plastic bags, these are not toys and should be kept away from children and infants.
21. Do not use this heater in small rooms when they are occupied by persons not capable of leaving the room on their own, unless constant supervision is provided.
22. If the glass is damaged, do not use the heater in order to avoid a hazard.
23. Young children should be carefully supervised when they are in the same room as the appliance. Toddlers, young children and others may be susceptible to accidental contact burns. A physical barrier is recommended if there are at risk individuals in the house. To restrict access to an appliance or stove, install an adjustable safety gate to keep toddlers, young children and other at-risk individuals out of the room and away from hot surfaces.
24. **CAUTION** Some parts of this product can become very hot and cause burns. Particular attention has to be given where children and vulnerable people are present.

Cautions

Do's	• Always install the heater in accordance with this guide. If in doubt obtain expert advice.
	• Always make sure the electrical socket is accessible and located adjacent to, but not above the heater.
	• Always disconnect the heater from the electrical supply before moving it, or carrying out cleaning, maintenance.
	• Always make sure the heater is firmly secured to prevent it from being tipped over.
	• Always use a fireguard when young children and infirm persons can come into contact with the heater.
Don'ts	• Never leave children unsupervised in a room where the heater is ON and unguarded.
	• Never obstruct or cover the fan outlet or force items into heater openings.
	• Never install or use the heater anywhere where water is in use, i.e. Bathrooms, Kitchens, Shower Rooms, and Swimming Pool etc.
	• Never use aerosols or steam cleaners on or around the heater.
	• Never route the mains supply cable under carpet etc.
	• Never install the heater close to curtains or combustible materials.
	• Never use the heater to dry clothes etc.
	• Never sit or stand on the heater.
• Never use with a timer or any other device that switches the fire on automatically.	

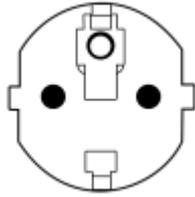
PLUG INSTALLATION

Your power cord will come separate from the unit, please locate it when unpacking your fireplace. The plug contained inside the box is predetermined at the factory and according to orders placed by authorized dealers.

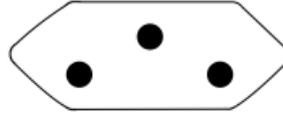
Available are UK, European, Swiss & Australian plugs. Should you require any of these options please contact your dealer for purchase. You will be required to give them the correct part number as listed below.



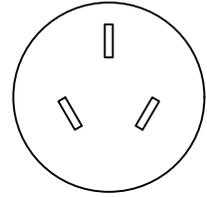
UK plug
10103060E



European plug
10103030E



Swiss plug
10103109E



Australian plug
10103087F

Please following the instructions to correctly install the plug into your fireplace.

1. Included in the box will be a power cord similar to the one pictured below. See Picture 1.



Picture 1



Picture 2

2. Hold the male plug and insert it into the female receptacle. The receptacle is locate on the left side if the fireplace.



3. Please make sure the plugs are firmly connected. See Picture 2 above.

UNPACKING AND TESTING APPLIANCE

Carefully remove the appliance from the box.

Prior to installing the appliance, test to make sure the appliance operates properly by plugging the power supply cord into a conveniently located 240 Volt grounded outlet.

Test all aspects of its operation (manual switches, remote and heater) to make sure all components operate correctly.

As with most electronic devices, your new electric fireplace has been designed to operate at temperatures between 5°C (41°F) and 35°C (95°F). During the cold winter months, allow the fireplace to reach room temperature before turning it on.

NOTE: There may be trace of odor during the first few minutes of initial use. This is harmless, normal and will never occur again.

CHOOSING FIREPLACE LOCATION

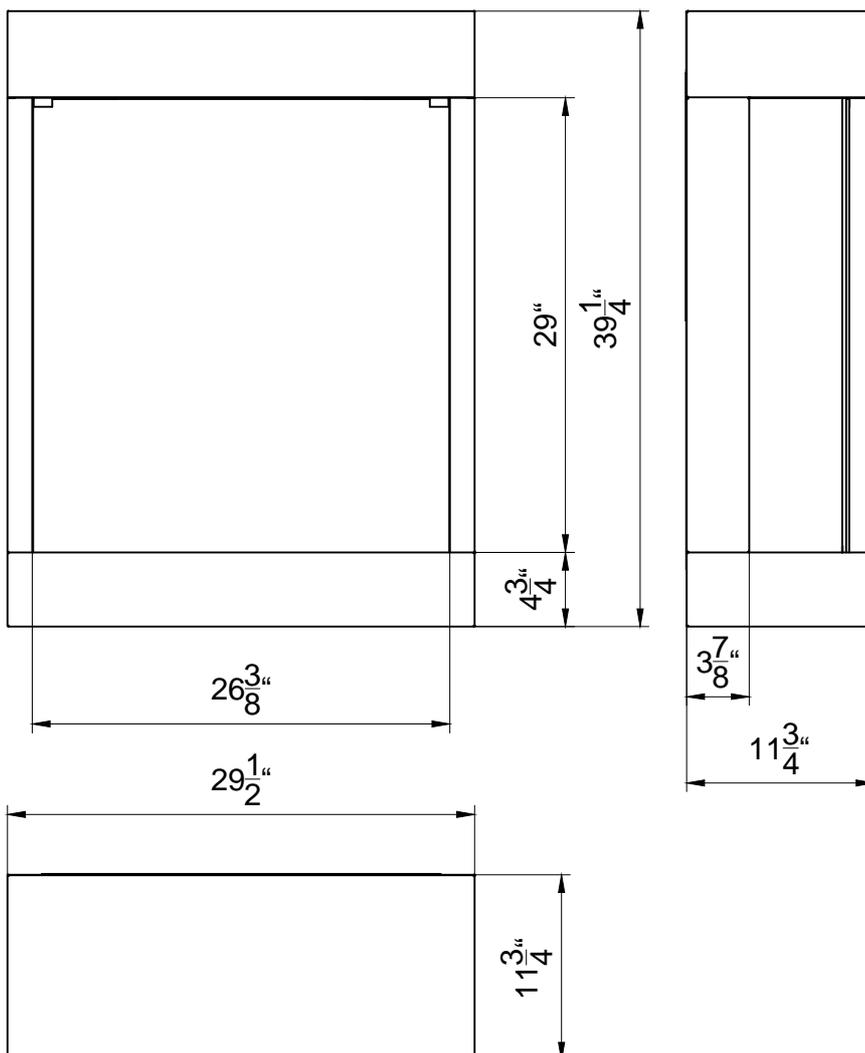
Plan where to locate and frame the fireplace. This will save time and money later when you install the fireplace. Before installation consider the following:

1. Where the fireplace is located must allow for wall and ceiling clearances.
2. Consider a location where the fireplace screen will not be exposed to direct sunlight from windows or doors.
3. A 15 ampere, 240 Volt, 50 Hz branch circuit with proper ground must be available at the location. Preferably a dedicated branch circuit should be provided to avoid circuit breakers to trip or fuses to blow.

2939-TRU-VIEW-XL

Description	ELECTRIC FIREPLACE
Voltage	240V AC 50-60Hz
Watts	1900W Max
NO HEATER	22W
MOTOR HEATER	19W
Appliance Width	29 1/2"
Appliance Height	39 1/4"
Appliance Depth	11 3/4"
Gross Weight	92.6 lbs
Plug Location	Left side
Cord Length	70 7/8"
Rough Wall Opening Size	30" x 39 3/4"
BTU	6500

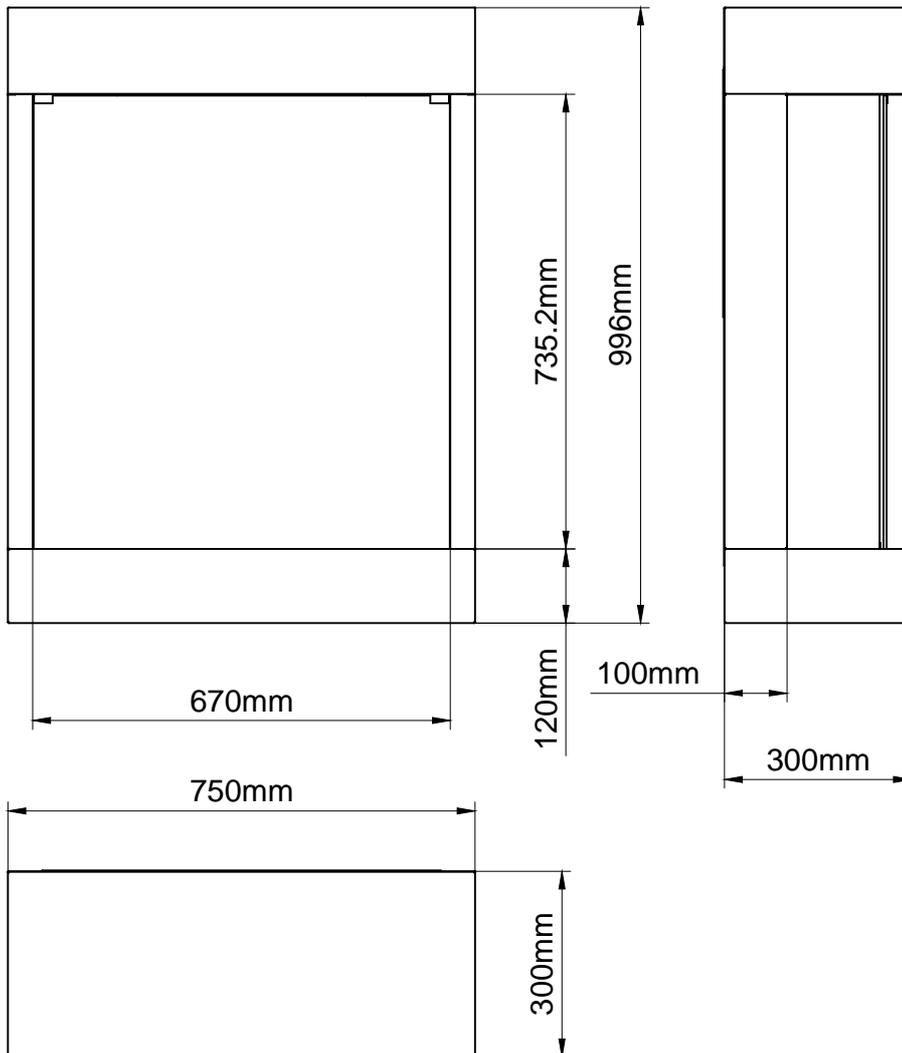
Dimension in Imperial System



2939-TRU-VIEW-XL

Description	ELECTRIC FIREPLACE
Voltage	240V AC 50-60Hz
Watts	1900W Max
NO HEATER	22W
MOTOR HEATER	19W
Appliance Width	75 cm
Appliance Height	99.6 cm
Appliance Depth	30 cm
Gross Weight	42 kgs
Plug Location	Left side
Cord Length	180 cm
Rough Wall Opening Size	76.27 x 100.87 cm
BTU	6500

Dimension in Metric System



INSTALLATION WALL-MOUNT

NOTE: Due to variables in installation location and materials, it is highly recommended that you consult your local builder before you install this appliance.

1. Select a location that is not prone to moisture and is located at least 0.91 m or 3 feet away from combustible materials such as curtains or drapes, furniture, bedding, paper, etc.
2. Select a suitable position in which to mount the heater horizontally – use a spirit level to achieve this (Fig. 1).
3. Check the wall to ensure there is no wiring, pipe wires etc. in the area to be drilled. Drill 8 or more pilot holes (8mm diameter & 40mm depth) using a suitable sized drill and put the wall plugs into the holes.
4. Take out the hanger from the fireplace by unscrewing the screw (Fig.2).
5. Fix the hanger to the wall. Referring to Fig. 3.
6. To secure the fireplace, use screw fix fireplace to wall (Fig. 4).

Warning!

Be sure that the bolts have been fixed firmly enough to support the weight of the unit.

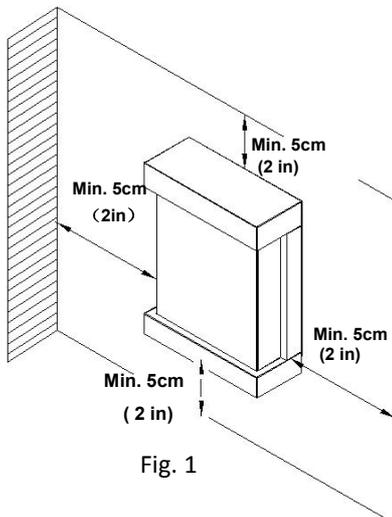


Fig. 1

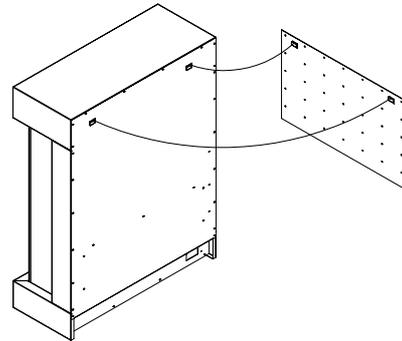


Fig. 2

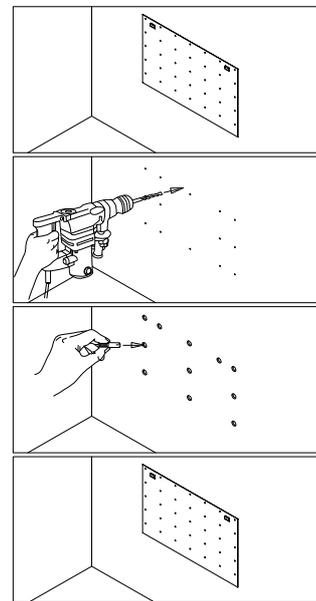


Fig.3

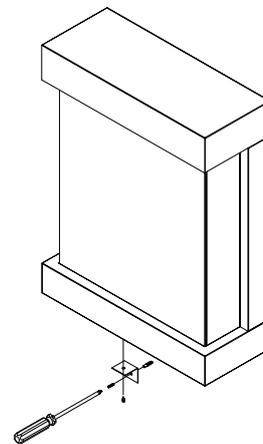
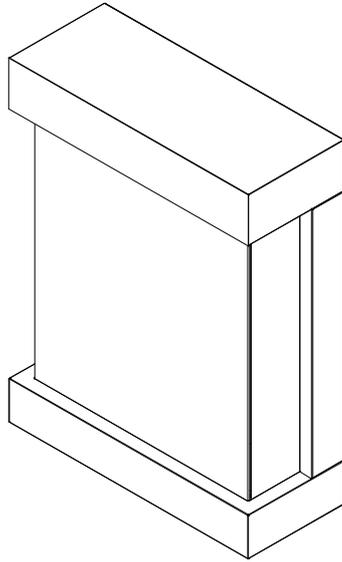


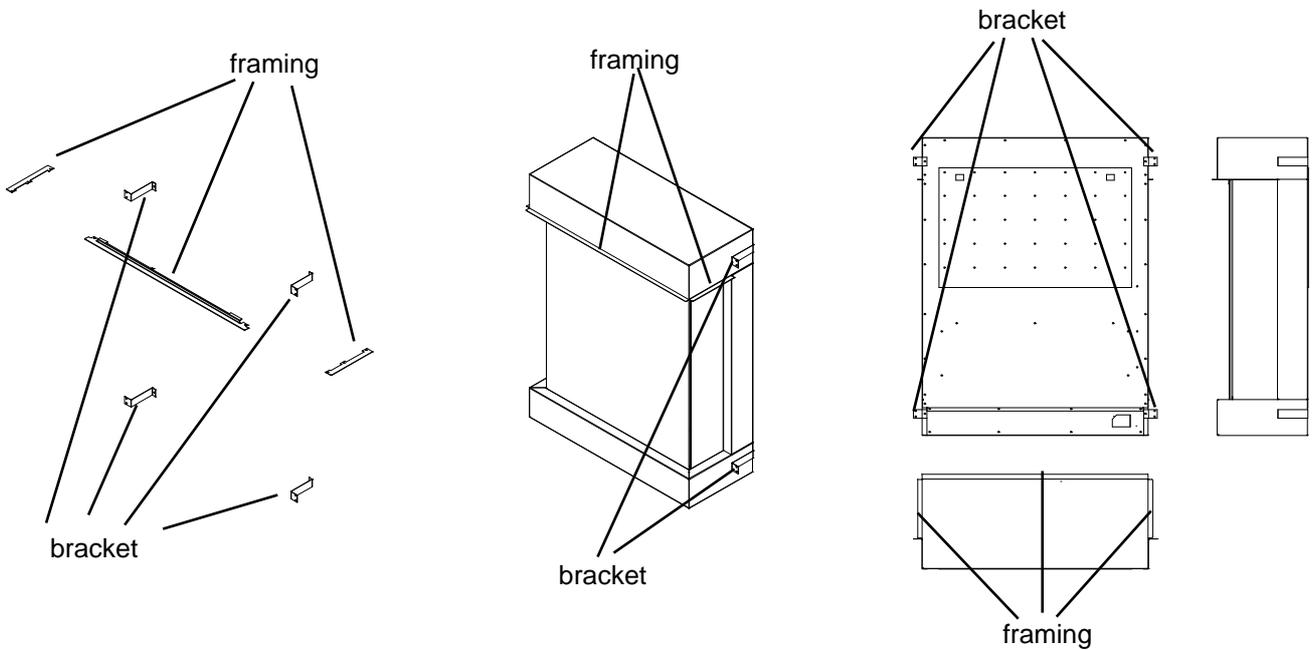
Fig. 4

INSTALLATION BUILT-IN

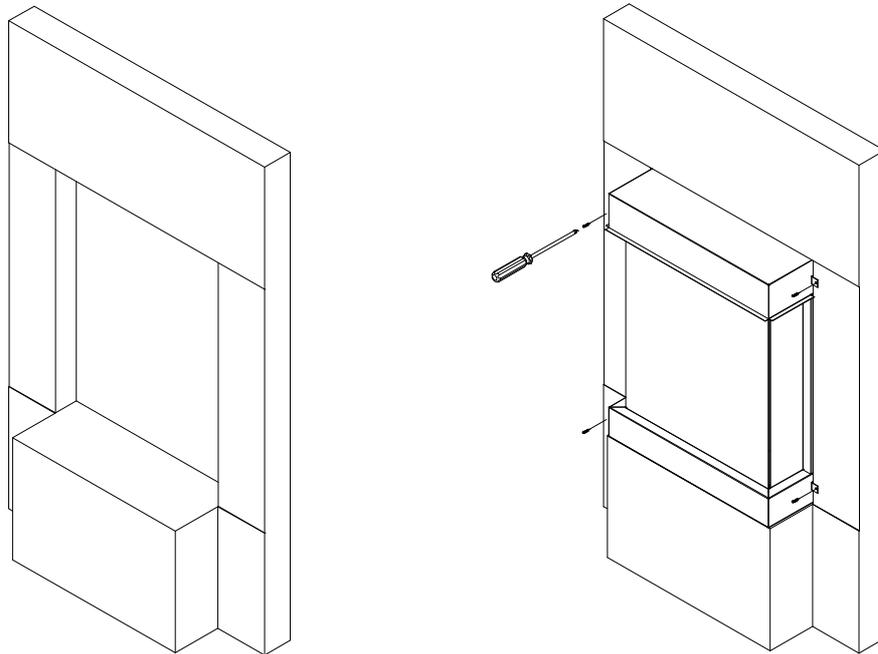
1. Carefully remove the appliance from the box. Prior to installation, test to make sure the fireplace operates properly.



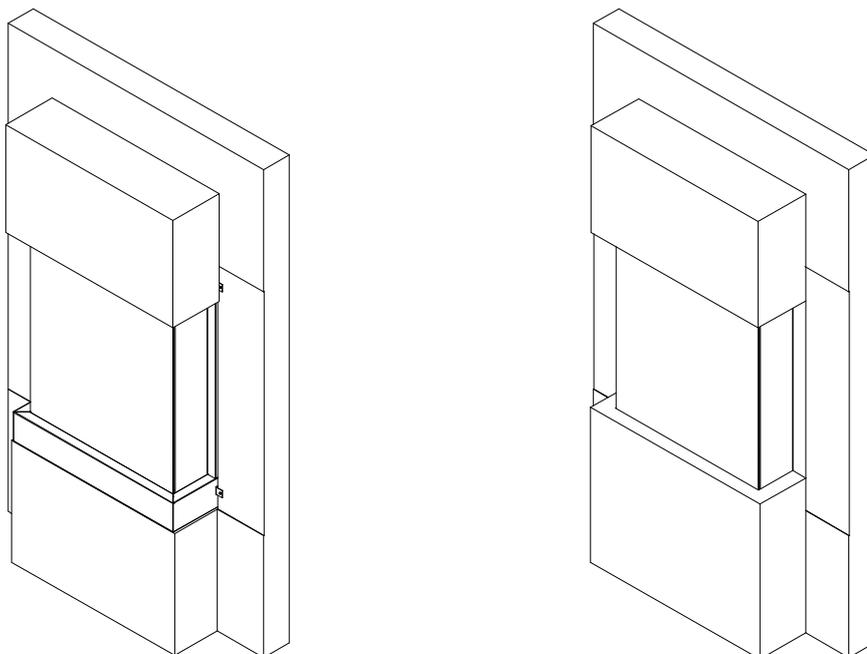
2. Get the bracket and framing from the parts kit, and screw them to the fireplace as shows below.



3. Use the brackets you used in Step 2 to fix the completed mantel to the fireplace.



4. After checking that the fireplace operates properly, you may now decorate the surrounding area with a finish of your choice.



MEDIA OPTIONS

Your fireplace ships with a 10 piece Birch Log Set, two (2) bags of Smoke Glass, one (1) bag of Black Vermiculite and one (1) bag of White Vermiculite.

SMOKE GLASS

VERMICULITE

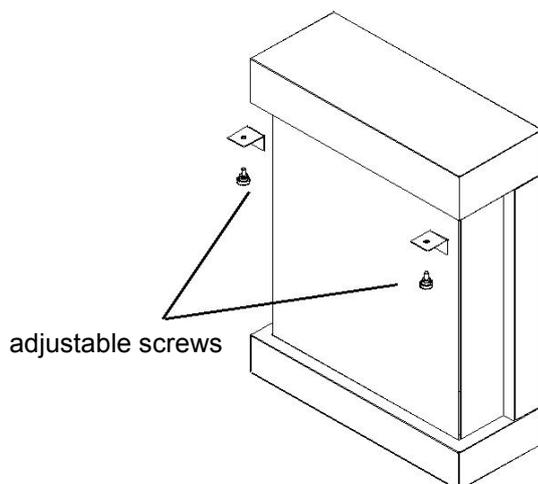


10-PIECE BIRCH LOG SET

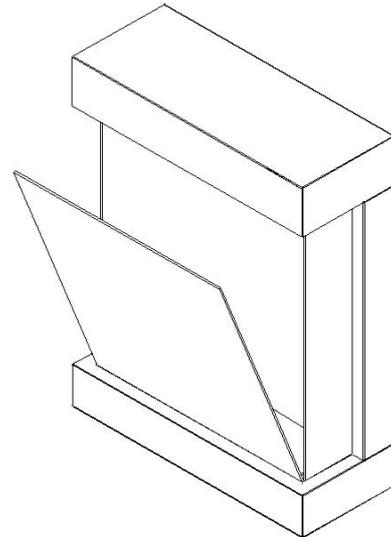
MEDIA INSTALLATION

STEP 1: Unplug the unit and make sure controls are switched off.

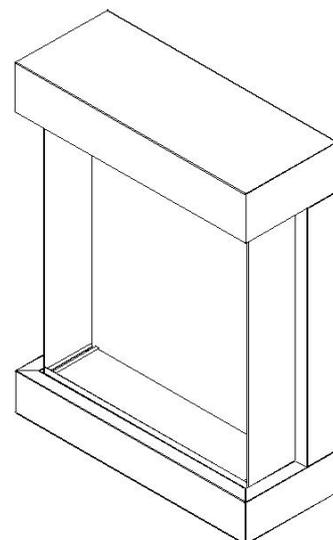
STEP 2: Unscrew 2 adjustable screws that securing the front glass panel. (Always secure the front glass before unscrewing the securing screws, removal of the adjustable screws may cause the front glass to fall out suddenly)



STEP 3: Remove the front glass panel to decorate your fireplace. Pour the decorative media into the tray. Feel free to use any combination of fire glass media that you find most appealing.



STEP 4: After finishing decoration, re-install the front glass panel using the adjustable screws removed in step 2.

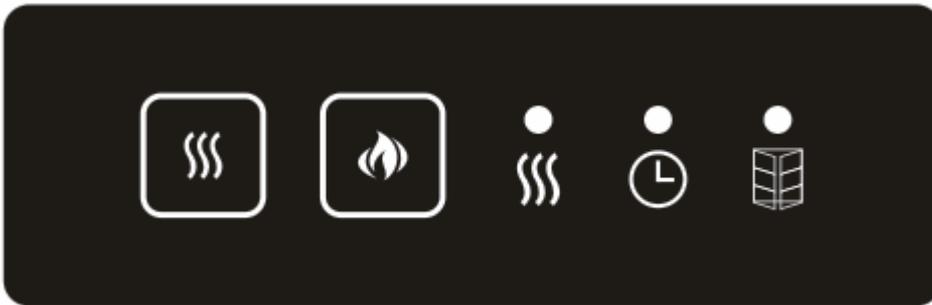


OPERATION

The fireplace can be operated either by the switches located on the left bottom of the fireplace unit or by supplied remote control.

Plug the fireplace into a 15 Amp wall socket.

MANUAL OPERATION



1、 Press key . Press for the first time , heater work at 1900W, indicator  lights red.

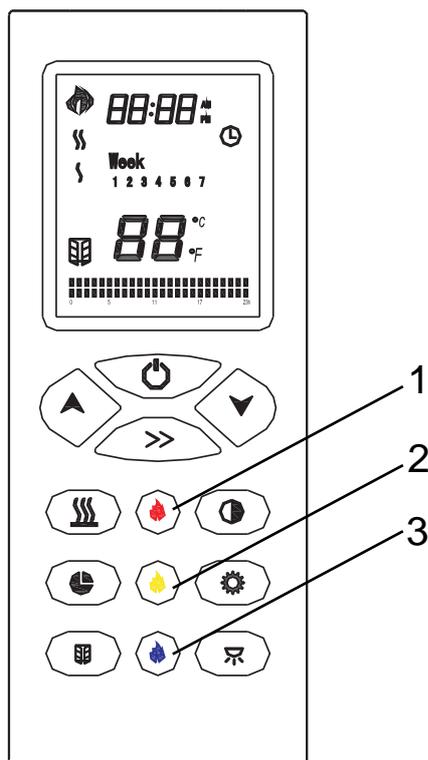
Press for the second time, heater work at 950W , indicator  lights blue. Press for the

third time, the heating element turns off, indicator  extinguishes.

Note: after the heating elements are turned on manually, the heating elements work but are not controlled by the temperature sensor.

2、 Press key . Press for the first time and the charcoal and flame is in the highest brightness. Press for the second time ,the charcoal and flame is in medium brightness. Press for the third time ,the charcoal and flame is in low brightness. Press for the fourth time , the charcoal and flame goes out. Then it circulates in turn.

REMOTE CONTROL OPERATION



- 1、 Press the remote control's key , its screen turns on, the flame ignites and the flame icon appears on the LCD screen of the remote control. Week, time (24h system), and temperature setting are displayed normally. Press it again, the screen of the remote control will turn off;
- 2、 Key , flame and charcoal control switch. In case of ON, press once, the flame and the charcoal bed go out, the LCD screen does not display . Press it again and the flame and the charcoal bed turn on, the LCD screen displays . The buzzer beeps once when the key is pressed;
- 3、 Press  (1) to adjust the red flame. The buzzer beeps once when the key is pressed;
- 4、 Press  (2) to adjust the yellow flame. The buzzer beeps once when the key is pressed;
- 5、 Press  (3) to adjust the blue flame. The buzzer beeps once when the key is pressed;
- 6、 Press  to turn on, turn off and adjust top light colors. The buzzer beeps once when the key is pressed;

7、 Press the heating key  .” Press for the first time ,the heating elements work at 1900W, the LCD screen displays  , the indicator  on the machine lights red. Press a second time , the heating elements work at 950W, the LCD screen displays  , the indicator  on the machine lights blue. Press a third time and the heating elements turn off, the LCD screen does not display the function icon, the indicator  on the machine goes off. The buzzer beeps once when the key is pressed;

Note: in case the heating elements are turned on by remote control, whether the heating elements work or not depends on the temperature setting and ambient temperature. They work only when the temperature setting is above the ambient temperature.

8、 Press key “ ” “ ” to adjust the temperature setting between 7 and 30 °C. The buzzer beeps when the key is pressed;

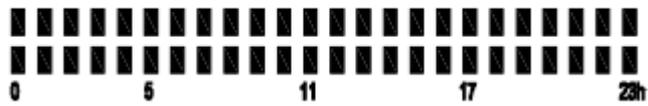
9、 Press shift key “ ”. Press once, the corresponding figure flashes. Press “ ” “ ” now to set current time and week. The buzzer does not beep when the key is pressed;

10、 Press timing parameter setting key  .” Press for the first time and the LCD screen displays  to indicate Monday. Now the temperature setting flashes, press “ ” “ ” to set the timing temperature for Monday, press key “ ” to confirm and then press “ ” “ ” the time setting for timing.. The displayed time parameter is “00-23.” Press “ ”

to set the current operating state of timing function;  indicates that the timing is on currently and the control temperature is the temperature setting,  indicates that the timing is on currently and the control temperature is the temperature setting minus 3 °C, No display indicates timing is off current and the heating elements do not work. Corresponding point flashes when setting. Press for the second time, it displays  , set the parameters

for Tuesday. Press for the 7th time and it displays . Press for the 8th time and it exits and recovers to the current week day;

11、 Press“  .” Press for the first time and the timing function turns on, the LCD screen displays  , the machine’s indicator  lights green. Press again to turn off, icon  on the LCD screen  goes off. After the timing function is turned on, it works according



the parameter settings. The LCD screen lights up according to corresponding parameter settings;

Note: when the time, week and timing parameters are changed, you need to switch on-off the timing key to transfer the timing parameters to the machine. After the machine has received them correctly, the buzzer will beep once.

12、 Press“  ”. Press once to turn on the Open Window function, the LCD screen displays icon  , the indicator  on the machine lights yellow. Press again to turn it off, the LCD screen does not display icon  and the indicator  on the machine goes off. The buzzer beeps when the key is pressed;

After the Open Window function is turned on, the program firstly detects if the heating function is turned on. If it is turned on, the program will save the current ambient temperature value and detects the ambient temperature change once per 12 minutes. When the decrease in the ambient temperature detected within 30 minutes exceeds 4 °C ,the program will deem that the window is open and stop heating, and the Open Window indicator  on the machine will flash rapidly. After it has stopped heating for 70 minutes, the program starts to detect if the window is closed, and the indicator  flashes slowly. It heats for 6 minutes every 30 minutes (position H2). If the temperature rise is more than 2 °C , the window is considered as closed, and the indicator  stops flashing.

CARE AND MAINTENANCE

1. Switch off and unplug from the power supply before cleaning.
2. Using a soft, moist cloth, with or without a mild soap solution, carefully clean the exterior surface of the products.

CAUTION: Allow the product to completely cool before handling or cleaning it.

3. Do not allow water or other liquids to run into the interior of the product, as this could create a fire and/or electrical hazard.
4. We also recommend the periodic cleaning of this appliance by lightly running a vacuum cleaner nozzle over the guards to remove any dust or dirt that may have accumulated inside or on the unit.

CAUTION: Do not use harsh detergents, chemical cleaners or solvents as they may damage the surface finish of the plastic components.

CONFORMITY WITH DIRECTIVES

Conforms to all relevant European directives



ENVIRONMENTAL PROTECTION



Recycling

This symbol is known as the 'Crossed-out Wheelie Bin Symbol'. When this symbol is marked on a product or battery, it means that it should not be disposed of with your general household waste. Some chemicals contained within electrical/electronic products or batteries can be harmful to health and the environment.

Only dispose of electrical/electronic/battery items in separate collection schemes, which cater for the recovery and recycling of materials contained within. Your co-operation is vital to ensure the success of these schemes and for the protection of the environment.

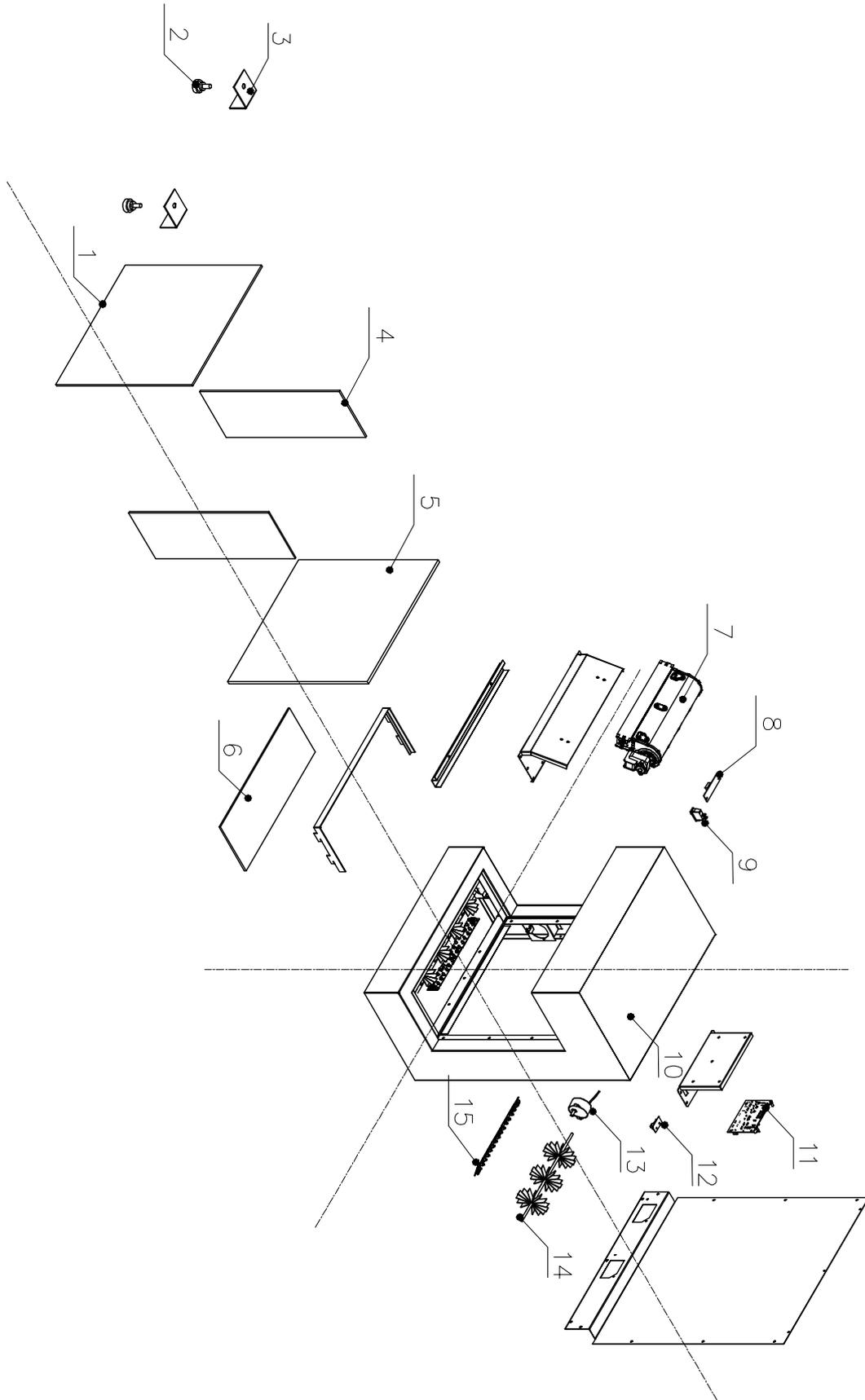
REPLACEMENT PARTS

This list contains replacement parts

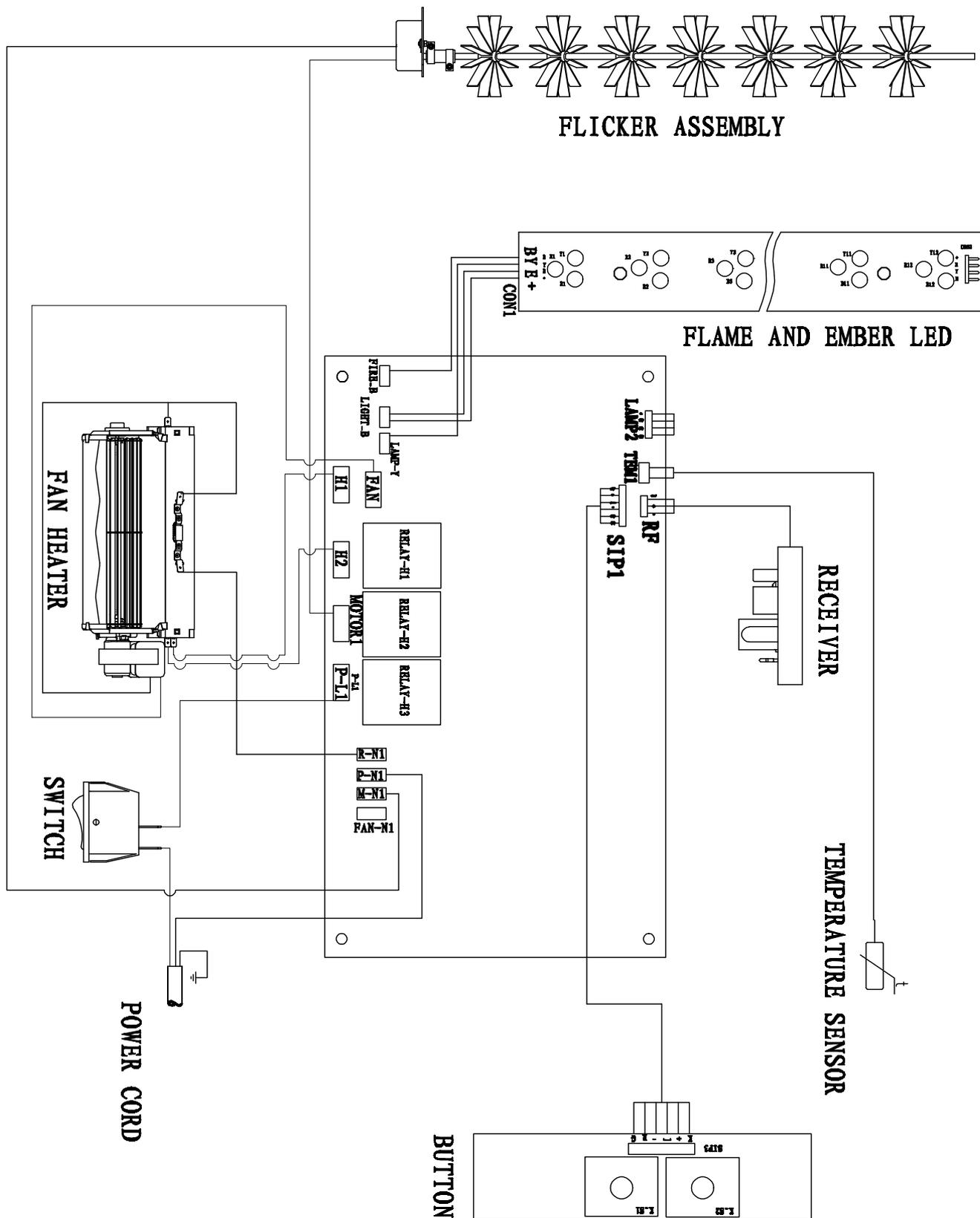
NO.	PART NUMBER	DESCRIPTION	QTY.
1	10701373	FRONT CLEAR GLASS (MIDDLE)	1
2	10201505	ADJUSTABLE SCREW	2
3	3123010	FIXER FOR FRONT GLASS PANEL	1
4	10701374	SIDE GLASS PANEL	2
5	10702242	VISUAL GLASS	1
6	10702243	BOTTOM GLASS	1
7	602083D	BLOWER AND HEATER ASSEMBLY	1
8	601035	CONTROL PANEL	1
9	10104002	SWITCH	1
11	601094F	CIRCUIT BOARD	1
12	301506	REMOTE RECEIVER	1
13	10101221C	FLAME MOTOR	1
14	3214505	FLICKER ASSEMBLY	1
15	601136B	LED STRIP	1
15	601141B	LED STRIP	1
16	10105203	REMOTE CONTROL	1
17	10125025	TOP LIGHT	1

*Remote control and top light are not shown in the exploded view.

EXPLODED VIEW



Wiring Diagram



TROUBLE SHOOTING

PROBLEM	POSSIBLE CAUSE	SOLUTION
Dim or no flame	Flame LED's are burnt out.	Inspect the LED's and replace them if necessary.
	Back black cloth is falling off and rolled up in the flicker.	Change a flicker and back black cloth.
Ember bed is not glowing or dimming	Ember LED's are burnt out	Inspect the ember bed LED's and replace them if necessary.
Appliance turns off and will not turn on	Appliance has overheated, and safety device has caused the thermal switch to disconnect.	Turn off the main switch, allow appliance to cool for 10 minutes, turn back on.
	House circuit breaker has tripped.	Reset house circuit breaker.
	Appliance's fuse has blown.	Replace the fuse.
Appliance will not come on when switch is flipped to ON	Appliance is not plugged into an electrical outlet.	Check plug and plug in.
	Appliance has overheated and safety device has caused the thermal switch to disconnect.	Turn off the main switch, allow appliance to cool for 10 minutes, turn back on.
	Circuit board is burnt out.	Inspect the circuit board and replace it if necessary.
No warm air coming out of appliance	Heater is burnt out.	Inspect the burner and heater assembly and replace it if necessary.
Flame sputters	Flame motor is defective.	Call a qualified service technician and replace flame motor.
Remote Control does not work.	Low batteries. Unit switch in "O" position.	Replace AAA batteries in remote control. Turn the switch in "I" position.
Flame is fixed.	Wiring may be loose or the flame motor may be defective.	

WARRANTY FOR PRODUCTS MANUFACTURED AFTER JANUARY 1st, 2016

Amantii Imports Corp. ("Amantii ") warrants that your newly purchased Amantii electric fireplace is free from manufacturing and material defects for a period of two (2) years from the date of the first purchase, subject to the conditions and limitations contained below.

Warranty Application & Exclusions

This limited warranty applies to your newly purchased Amantii electric fireplace; the limited warranty's application is limited to purchases made in any province of Canada or in any of the 52 States of the United States of America, including the District of Columbia. Only the original purchaser of the product is eligible for coverage under this limited warranty; the warranty is not transferable.

Products excluded from this limited warranty

Light bulbs are not covered by this limited warranty and are the sole responsibility of the owner/ purchaser. Amantii does not cover service or labor charges.

Warranty Coverage and Term

Products covered by this limited warranty have been tested and inspected prior to shipment and, subject to the provisions of this warranty, Amantii warrants such products to be free from defects in material and workmanship for a period of two (2) years from the date of the first purchase of such products.

The limited two (2) year warranty period for products also applies to any implied warranties that may exist under applicable law. Some jurisdictions do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to the purchaser.

All other warranties-expressed or implied-with respect to the product, its components and accessories or any obligation/liabilities on the part of Amantii are hereby expressly excluded.

Limitations to Coverage Under Limited Warranty

This limited warranty does not apply to products that have been repaired, except by Amantii or its authorized service representatives, or otherwise altered. This limited warranty further does not apply to defects resulting from misuse, abuse, accident, neglect, incorrect installation, improper maintenance or handling, or operation with an incorrect power source. Products made by other manufacturers, sold with the product or thereafter, are not covered by this limited warranty. The use of unauthorized components will render this warranty null and void.

Panorama Outdoor Units

All Panorama units that are installed outdoors or in moisture intense conditions must use the stainless steel cover. Proof of purchase of the cover is required for any warranty claims.

Defects

Defects must be brought to the attention of the selling dealer. Please have your proof of purchase, catalogue/model and serial numbers available when contacting dealer; any and all service under the limited warranty requires a proof of purchase of the product. Should a product or part covered by this limited warranty be proven to be defective, in material or workmanship, and during the two (2) year limited warranty period, Amantii will replace such defective product or part without charge. If Amantii is unable to replace such product, or if replacement is not commercially practicable or cannot be timely done, in its sole discretion Amantii may, in lieu of replacement, choose to refund the purchase price for such product or part. Amantii does not cover labor or service charges to replace said parts.

Limitations

In no event will Amantii, including without limitation any of its directors, officers, shareholders, employees, consultants, agents, heirs, executors, administrators and assigns, be liable to the purchaser or any third party, whether in contract, in tort, or on any other basis for any indirect, special, punitive, exemplary, consequential, or incidental loss, cost or damage arising out of or in connection with the sale, maintenance, use or inability to use the product, even if Amantii, including without limitation any of its directors, officers, shareholders, employees, consultants, agents, heirs, executors, administrators and assigns, have been advised of the possibility of such losses, costs or damages, or if such losses, costs or damages are foreseeable. In no event will Amantii, including without limitation any of its directors, officers, shareholders, employees, consultants, agents, heirs, executors, administrators and assigns, be liable for any direct losses, costs or damages that exceed the purchase price of the product.

Some jurisdictions do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to the purchaser.

Application of Provincial and State Law

This limited warranty gives you specific legal rights, and you may also have other rights which vary from jurisdiction to jurisdiction. The provisions of the United Nations Convention on Contracts for the Sale of Goods shall not apply to this limited warranty or the sale of products covered by this limited warranty.

General

Amantii reserves the right to make changes at any time without notice, in design, material, specifications, prices and the right to discontinue styles and products.